به نام خدا

با سلام

اگر در وصل شدن از طریق Team Viewer مشکلاتی مانند Time Out برایتان به وجود آمد، برای رفع مشکل تغییرات زیر را در Team Viewer هر دو طرف ایجاد کنید :

۱. Team Viewer را باز کنید و Extras Tab را انتخاب کنید.

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۲. گزینه Option را انتخاب کنید.



۳. گزینه Incoming LAN Connection

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۴. گزینه accept exclusively را انتخاب کنید.

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۵. Your ID تبدیل به IP داخلی می شود و می توانید از آن استفاده کنید.



با تشكر

كارشناس مسئول مركز فناورى اطلاعات